



## QUALITY POLICY

Prism Electronics is committed to providing goods and services that fully satisfy the agreed requirements of our customers.

The implementation of this policy is a management objective and is the responsibility of every employee.

To achieve this Prism Electronics and its employees will:

- Communicate clearly with our customers and suppliers and respond effectively to their needs and queries.
- Deliver what we offer on time and right first time.
- Recognise zero defects are the only acceptable standard and aim for its achievement by continual improvement in all our products, services and activities.
- Regard ourselves and our colleagues as customers and suppliers of each other.

This policy will be supported by an effective Quality assurance system compliant with ISO 9001:2015. It is our shared responsibility to apply this policy to everything we do.

Signed: \_\_\_\_\_

A handwritten signature in red ink, appearing to be 'D J Aspinall', written over a horizontal line.

**D J ASPINALL**  
**Managing Director**

Date: \_\_\_\_\_

18 May 2017